

# Key Performance Indicators (KPIs) for Corporate Training Programs

## LEARNING RETENTION AND KNOWLEDGE GAIN

Pre/Post Assess. Scores: 15%-30% increase in post-training scores.  
Follow-up Retention: 70% of knowledge retained after 3 months.

## EMPLOYEE SATISFACTION WITH TRAINING

Satisfaction Rating: 90% of participants rate the training as useful (4+ out of 5).

## TRAINING COMPLETION RATE

Completion Rate: 85%-95% of employees completing the program.

## EMPLOYEE PRODUCTIVITY AND PERFORMANCE

Productivity Increase: 20% improvement in task completion times.  
Error Rate Reduction: 30% fewer errors post-training.

## EMPLOYEE ENGAGEMENT IN TRAINING

Participation Rate: 80% of employees actively engage in training.  
Interactivity Metrics: 50% increase in interaction with content.

## TRAINING ROI

ROI: \$4-\$5 return for every \$1 invested in training.  
Revenue Impact: 15% increase in sales or output post-training.

## APPLICATION OF SKILLS

On-the-Job Application: 60% of employees apply new skills weekly.  
Project Success Rates: 25% improvement in project performance.

## EMPLOYEE RETENTION AND TURNOVER RATES

Retention Rates: 10% higher retention among trained employees.  
Turnover Reduction: 25% lower turnover in trained departments.

## CUSTOMER SATISFACTION AND EXPERIENCE

CSAT/NPS Scores: 20% increase in customer satisfaction.  
Customer Retention Rates: 10% improvement in retention tied to training

## LEADERSHIP AND MANAGEMENT IMPROVEMENTS

Team Performance Metrics: 15% increase in post-leadership training  
360-Degree Feedback: 10-point improvement in leadership feedback

## COMPLIANCE AND CERTIFICATION RATES

Compliance Rate: 95% of employees meet compliance standards.  
Certification Rate: 80% of participants achieve certifications.

## TIME TO PROFICIENCY

Competency Achievement: 30% faster time to full proficiency compared to pre-training benchmarks